

**Train Together**

# Level 5 Children, Young People And Families Manager



**Realise Your Potential**



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## About us.

At Train Together, an Ofsted-rated "Good" provider, we bring over a decade of expertise in delivering specialised apprenticeship training, with a strong commitment to developing future leaders in the children, young people, and families sector.

Our Level 5 Children, Young People and Families Manager apprenticeship programme is meticulously crafted to empower your team with advanced leadership skills, in-depth knowledge, and the strategic insight necessary to excel in managerial roles. This programme emphasises critical areas such as safeguarding, leading and managing teams, and driving improvement in practice, ensuring your managers are fully equipped to support and lead teams in delivering high-quality services to children, young people, and families.

By partnering with Train Together, you gain access to training solutions that are tailored to the specific needs of your service. Our programmes not only enhance the leadership capabilities within your organisation but also ensure adherence to the latest regulatory standards. This dedication to excellence helps your organisation sustain a high standard of care and leadership in the children, young people, and families sector, fostering a thriving environment where both your staff and those you serve can achieve their full potential.



# About us.

We are dedicated to helping you cultivate a team of highly skilled managers who can lead with confidence and expertise, delivering exceptional care and support to children, young people, and families.

By investing in our Level 5 Children, Young People and Families Manager apprenticeship, you're not just enhancing your leadership team's capabilities; you're investing in the long-term success and strategic growth of your entire service. With Train Together, you can count on a partnership focused on achieving meaningful outcomes, tailored to the unique needs of the children, young people, and families you support.

## Our Values and What Makes Us Tick

- ✓ **Nurture:** Maintaining excellent relationships with stakeholders is key to meeting our vision and mission.
- ✓ **Courageous:** We embrace difficult conversations and are committed to walking the walk, not just talking the talk.
- ✓ **Genuine:** Transparency in all we do ensures clear and clean communication with all stakeholders.
- ✓ **Dedicated:** We go above and beyond for our learners and clients, offering excellent resources and support to achieve their goals.
- ✓ **Empower:** Providing information, advice, and guidance enables excellent decision-making and helps our partners meet their objectives.





# Understanding The Challenge

01



**Leading and Managing Complex Services:** Managing services for children, young people, and families is inherently complex, involving multiple teams, stakeholders, and often high-risk situations. Ensuring that these services are effectively coordinated and deliver high-quality outcomes is challenging.

**Ensuring Compliance with Legislation and Policy:** Keeping up with and ensuring compliance with the wide range of legislation, regulations, and policies that govern services for children, young people, and families is essential but challenging.



02

03



**Driving Service Improvement and Innovation:** Continuously improving service quality while driving innovation to meet evolving needs and challenges requires a proactive and forward-thinking approach.

**Managing Resources and Budgets Effectively:** Balancing the need to provide high-quality services with the constraints of limited budgets and resources is a significant challenge for managers in this sector.



04



## Understanding The Challenge

01



**Leading and Managing Complex Services:** The Level 5 Children, Young People, and Families Manager apprenticeship equips managers with advanced leadership and management skills. This includes strategic planning, resource management, and the ability to lead diverse teams in delivering integrated services that meet the needs of children and families.

**Ensuring Compliance with Legislation and Policy:** The apprenticeship provides comprehensive training in legal frameworks, safeguarding policies, and ethical standards, enabling managers to ensure that their services comply with all relevant legislation and are delivered ethically and safely.



02

03



**Driving Service Improvement and Innovation:** Managers trained through this apprenticeship are equipped to lead service improvement initiatives using data-driven decision-making and evidence-based practices. They are also taught to foster a culture of innovation, encouraging their teams to explore new ways to enhance service delivery.

**Managing Resources and Budgets Effectively:** The apprenticeship includes training in financial management and resource allocation, enabling managers to optimise budgets, allocate resources efficiently, and ensure that services are delivered within financial constraints while maintaining high standards.



04



# Level 5 Children, Young People And Families Manager



## Practical Learning

Applying Theories in Practice

Providing Constructive Feedback

Guidance on Personal and Professional Development



## Assessment Principles

Performance Evaluation

Supportive Learning Journey

Effective Communication and Presentation Skills



## Role Proficiency

Insight into Relevant Industries

Encouraging Proficiency

Learning from Experienced Assessors



## Process Understanding

Embracing a Learning Culture

Embracing Diversity & Equality

Engagement with the Assessment Process

## Qualifications

- Level 5 Children, Young People and Families Manager
- Level 5 Diploma in Leadership for Health and Social Care

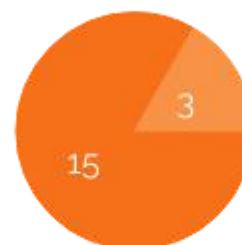
## Progression Route

- Degree in Social Work or BA (Hons) in Childhood Studies

## Learning Methods

- Face-to-face, Online and Workplace coaching

## 18-Month Programme



- On-Programme
- End-Point Assessment



# Level 5 Children, Young People And Families Manager

Month 1-15

## On-Programme Learning

During the 15-month on-programme learning period, you will compile a comprehensive portfolio. This portfolio will demonstrate your development and proficiency in the key responsibilities of a Children, Young People And Families Manager:



Supporting Child & Young Peoples Development



Research & Policy Development



Safeguarding & Risk



Leadership and Management



Advanced Communication



Advanced Practice in Promoting Positive Outcomes



Health & Wellbeing



Professional Development



Promoting Rights, Diversity, and Equality



Ethical Practices & Decision Making

Months 16-18

## End Point Assessment

Upon successful completion of the on-programme learning, you will undergo a comprehensive final end-point assessment designed to showcase your development throughout the programme. This assessment consists of two components:

### Situational Judgement Test

This test evaluates the apprentice's ability to handle real-world situations relevant to managing services for children, young people, and families. It involves multiple-choice questions based on various scenarios to assess decision-making, leadership, and ethical judgment.



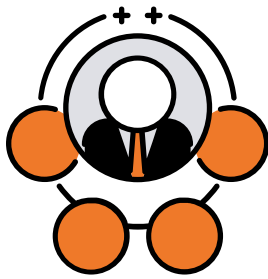
### Competence Interview

The interview is a deep dive into the apprentice's portfolio, where assessors evaluate their practical experience and how they have applied their knowledge, skills, and behaviours in their role. It also covers their ability to reflect on their practice and learn from experience.





# Programme Benefits



## Employer

Enhance business support, improve outcomes, ensure compliance with sector regulations, and invest in staff development and retention by promoting a skilled, motivated workforce.

## Employee

Gain a recognised qualification, enhance career progression, build confidence and competence and provide comprehensive skills to support business operations.



## Contact us

To find out more about the Level 5 Children, Young People And Families Manager, please contact our Customer Relationship Manager, Nicola Thorpe.



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